ITMC MINUTES

January 9, 2013

Attendees

Department of Natural Recourses	Bill Anker
Teacher' Retirement System	Rick Bush
Department of Justice	Joe Chapman
Department of Environmental Quality	Daniel Chelini
Department of Administration, SITSD	Gordy Conn
Legislative Services Division	Steve Eller
Department of Public Health & Human Services	Dan Forbes
Local Government-Ravalli County	Joe Frohlich
Office of Public Instruction	James Gietzen
Public Employees Retirement	Bill Hallinan (phone)
State Library	Evan Hammer
State Auditor's Office	Dawn Harmon
Department of Commerce	Larry Krause
Department of Higher Education	Edwina Morrison (phone)
Military Affairs	Andrew Quist
Department of Administration	Michael Sweeney
Department of Fish, Wildlife, and Parks	Dustin Temple (designee)
Secretary of State's Office	Mark Van Alstyne (phone)

Guests
Barrows Consulting – Sandra Barrows; **DOR** – John Levick; **IBM** – Doug Lhotke; **IVOXY** – Drew Herrmann; **OPI** – Tab Dougherty; **Oracle** – Christine Williams; **CTG --** Kevin Heide, David Barcroft; **MDT** – Tom O'Sullivan

SITSD Attendees
Anita Bangert, Stephen Forrest, Kris Harrison, Miranda Keaster, Julie Kriedeman, Tom Murphy, Cheryl Pesta, Lynne Pizzini, and Robin Trenbeath

Lync
Chris Kuntz, Audrey Hinman, Brett Boutin, Dave Johnson, Dawn Anderson, Ed Glenn, Jerry Kozak, Scott Lockwood, and Sue Leferink

Call to Order and Introductions
- Welcome and Introductions – Joe Frohlich, Ravalli County

Minutes
November 7, 2012 Minutes Adoption
- A motion for approval of the minutes was made by Michael Sweeney, and seconded by Dan Chelini.
- Unanimously approved as written.

Farewell and Thanks to Dick Clark, State CIO - Joe Frohlich, Ravalli County
- Joe Frohlich wished Dick Clark a farewell and thanked him for his hard work over the past eight years as CIO.

- Council members thanked Dick for his dedication, being a good communicator, leadership, courage to make difficult decisions, his vision for future, and making SITSD a better organization.
- Dick Clark shared that today's [Government Technology](#) has an article about what Montana has done.
- Dick recognized the teams behind the CIO that help make his accomplishments possible.
- Dick challenged the group to stick together and add to that vision.
- Dick appreciates everything andyou will be the best and brightest of his career.

Legislative Updates – Lynne Pizzini for Tammy LaVigne SITSD
- HB 2 joint appropriations section name presentation for SITSD is coming up next week on January 14th
- HB 10 presentation is being worked on these agencies are involved Administration, Commission of Political Practices, Department of Environmental Quality, Transportation, Secretary of State and Legislative Services.
- Governor's office is recommending legislature appropriation of $2 million in a one-time general fund fee to expand and enhance security gaps; SITSD is working with Department of Revenue on the allocation of that funding.
- HB 38 the transfer Montana Land Information Act from SITSD to the State Library we are helping and watching.
- House Joint Resolution 2 the records management interim study bill that is a resolution to have a study for records management.
- Drafts are available for LC 1049 exempt computer professionals from overtime pay and LC 1296 revise public safety communications laws bill.
- Four transparency LC's we are watching to see what comes of them.
- Tammy and Jeff will be here at the next ITMC meeting to provide you more information.
  - Direct any bill questions to Tammy LaVigne at TLaVigne@mt.gov or 444-2590.
- Mike Bousliman asked what others are doing to respond to LFD analysis IT systems.
  - Dan Chelini answered they have identified systems they are responsible for and what we think might be the questions.
  - Doesn't know of anybody that knows what we will be asked.
  - Based on the discussion of Efficiency Subcommittee they are interested in what it is costing you to maintain.

SITSD Operations Updates – Lynne Pizzini for Stuart Fuller, SITSD
- This afternoon there is a presentation on changes to our network billing for FY14-15 at 1:30 p.m. in HHS Auditorium.
  - Will include a discussion about to pass for use of billing client codes for the wide area network circuit costs.
  - Billing begins on July 1.
- We are working on a 10 gig. link for the core network from Missoula, Helena, Bozeman, Billing, and Miles City that is through university systems.
  - We should have all sites but Miles City done in the next couple of weeks.
  - Miles City will be later in the spring.
  - Current we have 10 gig. connectivity to Miles City through another provider for disaster recovery (DR) and backup facilities.

- We are 68% complete with 802.1x implementation and on track to complete the project on April 3.
  - o Thanked everyone for their hard work.
  - o We have discovered the more preparation you do the better it goes as we migrate.
  - o Updated note with the schedule will go out later today.
  - o Contact Jim Sheehy at 444-5848 or jsheehy@mt.gov for information or changes.
- Working with agencies on project imaging ports has imposed multiple challenges for us.
  - o We understand the needs you have one being an image within an individual technical work space, second being able to utilize an imaging bench including a separate switch dedicated to imaging, and third option imaging devices using pxe.
  - o We are working on guidelines and processes for these areas.
  - o Any questions go to Kris Harrison at 444-3344 or kharrision@mt.gov
- In the next few months we will be doing some restructuring of the backend of Exchange.
- We will be moving to data base access groups. This will allow us to increase the size of the user mail box and change how we do disaster recovery.
- We will readdress the email archiving issue in the next couple of months.
- This summer we plan to upgrade Active Directory to 2012.
- For server monitoring we have been shifting over to SolarWinds and will continue over the next few weeks.
- We had a successful move of our secondary array from Helena to Miles City last month.
  - o We are currently replicating data from Helena to Miles City.
  - o We did a functional DR drill and were able to bring up a working copies of the mainframe in less than two hours.
- Currently we are working on outstanding AIX issues.
- We have notified SunGard of our intent to discontinue our contract.
- The State of Oregon is using storage and racks in the Helena Data Center.
  - o We are becoming their backup center.
  - o They will replicate data from Salem Oregon here in Helena.
- Next week Lynne will do a teleconference presentation over NASTD on our Miles City Data Center as well as the capabilities we have with the State of Oregon.
- We are talking with the State of Oregon about purchasing other service catalog offerings and us from them.

IT Conference – Gordy Conn, SITSD
- A survey is out there and we would like your input. It is really your IT Conference.
- Comments were good.
- We needed to better organize the website with themes and get session information out sooner.
- First year with MAGIP went well, they had almost 120 attend.
- ITMC will have a Round Table Working Group so we can do things differently.
- Send your thoughts to Gordy Conn at gconn@mt.gov .
- Next year's IT Conference will be our tenth Anniversary.

Working Groups & Communities of Interest
PMO- Anita Bangert, SITSD
- Gave the State Project Management Office presentation
- When asked about Bamboo Solutions, Anita answered she will know more next month.

Mobile Computing – Michael Sweeney, DOA
- We have narrowed our focus.
- Gave background of what's been done and announced the members of the working group.
- At the IT Conference came to a consensus to look at mobile device management.
  - The vendor community has a lot of mobile device management solutions out there.
- We found from an informal survey 7-8 different mobile device management across the agencies.
- Working group proposed that whatever SITSD is looking at as a mobile device management solution we come together and do from an enterprise perspective.
  - Lynne Pizzini agreed. They are currently researching what is out there.
- Larry Krause suggested a requirements document to determine when participation maybe needed.
- Stephen Forrest suggested going out and asking for young professional's input.
- Vendor suggested spend time on requirements before talking to vendors.
- Michael will work with the group, get with Lynne, reach out to interest parties to hear requirements and comments and report back.
- Notify Gordy Conn or Joe Frohlich if you want a different part of mobile computing to be taken on by another working group.

Enterprise Services Discussion – Michael Sweeney, DOA
- What services should we be looking at as a state and not just what SITSD provides?
- Stephen Forrest will construct a statewide service portfolio.
  - A catalog that pulls in all the services an agency can see together.
- Michael Sweeney added that the new CIO may have some different directives.
- Michael points out that a great deal of time is spent on the MITA plan with lots of information about projects that could be used to bring similar projects together.
- Stephen Forrest shared goal by the end of January is to hire a Business Service Management Bureau Chief with a coordinating role.
- Joe Frohlich said this continues the discussion and keeps the idea on the forefront.

Member Forum
- Joe Frohlich asked those on Lync to share their experience?
  - Comments were audio excellent except from those in the back of the room.
- Joe Frohlich asked if we want to continue to have meeting here.
  - Gordy will look into the availability of this room.
  - Sponsored wireless is available here.
- LGIT update from Joe Frohlich, the new Chair is Chris Sinrud from Lewis and Clark County.

Public Comment N/A

Meeting Adjourned 10:20 a.m.

Parking Lot (further agenda items)

- Desktop Virtualization
- Email Services